

Dear Returning Parents,

We are happy to continue our partnership with nationally renowned software provider, HotLunch.com for our online lunch order administration this year. The menu is now available allowing you to order lunches for your children. ***Payment is online by credit card only. This is the only payment method accepted.***

****If you change or cancel your order after paying, the money will NOT be refunded to your card. A credit will be issued to your account.***

*If you registered for an account last year, it's still active. Please log in at <https://fbalunch.ahotlunch.com/login> and **update** your children's grade and teacher **BEFORE** ordering.

There can only be **ONE** account in HotLunch.com for your child/children. Some families have created multiple accounts for both parents and/or grandparents. *You will need to decide on a generic account that each of you can access and have each person use that same email address and password to log in to the account.* **ALL OTHER ACCOUNTS MUST BE DELETED BEFORE ORDERING.**

NOTE Please ONLY add children to your account if you're ordering hot lunch for them. If you currently have a child in your account who isn't eating hot lunch, please **DELETE** them from your account. If a child decides they would like hot lunch later in the year, you can add them at that time.

As a reminder, if you haven't downloaded HotLunch.com's IOS App, you can download it once you've registered your account. Download <https://itunes.apple.com/us/app/hotlunch-school-software/id1451511654?mt=8> and the domain you need to enter is **fbalunch**.

Once you log in, if you have any questions or need help, click the Software Support option on the bottom left of your navigation panel.

Thank you!